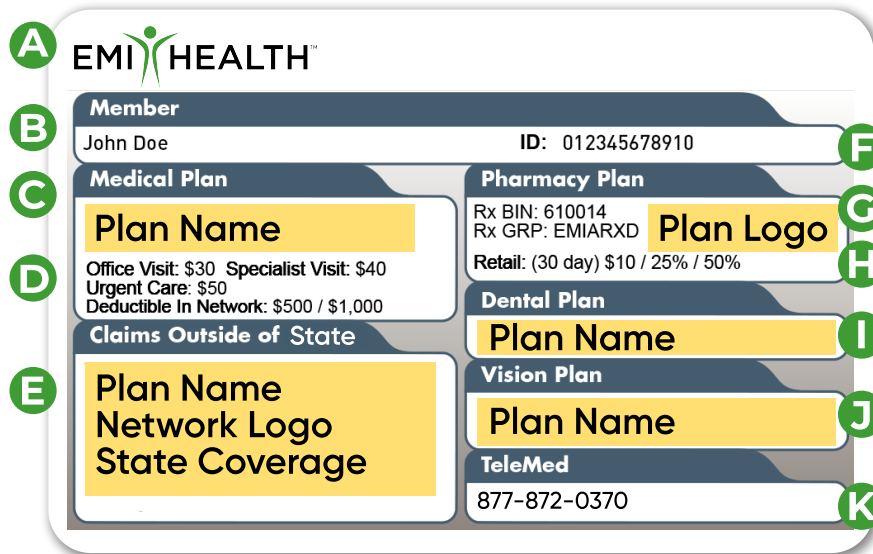


# Your ID Card *Front*

It is important that you present your ID card each time you receive services.

Your EMI Health ID card contains a lot of useful information for you and your provider.

## Card Front



**A** EMI Health is your insurance carrier.

**B** The employee's name is listed on the ID card. Covered dependents are not listed.

**C** This is the name of your medical plan and also indicates your participating provider network. To verify a provider's status, visit [emihealth.com](http://emihealth.com) or call 800-662-5851.

**D** These are your basic copay, coinsurance, and deductible amounts when you visit a participating provider. For more detailed benefits information, see your Summary of Benefits and member handbook.

**E** This is your medical participating provider network when traveling outside of your state. To verify a provider's status, visit [emihealth.com](http://emihealth.com) or call 800-662-5851.

**F** Your unique member number is required in order to verify coverage, determine benefits, and pay claims for you and your dependents.

**G** Your Pharmacy Benefits Manager Name/Logo will appear here.

**H** These are your basic pharmacy copays and coinsurance amounts.

**I** If you have dental coverage with EMI Health, the name of your dental plan will appear here. This also indicates your dental participating provider network. To verify a provider's status, visit [emihealth.com](http://emihealth.com) or call 800-662-5851. If this section is not on your card, you do not have dental coverage through EMI Health.

**J** If you have vision coverage with EMI Health, the name of your vision plan will appear here. This also indicates your vision participating provider network. To verify a provider's status, visit [emihealth.com](http://emihealth.com) or call 800-662-5851.

If this section is not on your card, you do not have vision coverage through EMI Health.

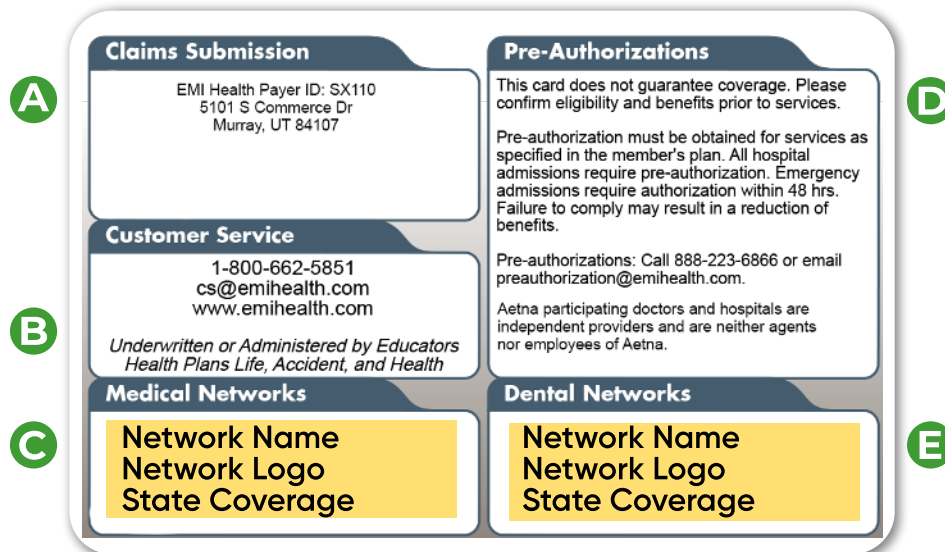
**K** This is the phone number to call for a Telemed consultation with a Recuro physician. EMI Telemed can eliminate the need for office visits for many common conditions.

If this section is not on your card, you do not have TeleMed services through EMI Health.

*Questions?* 1 (800) 662-5851

# Your ID Card *Back*

## Card Back



**A** This is the claims submission address for medical claims and all dental claims. In most cases, your provider will submit claims directly to EMI Health.

**B** This is the telephone number to call for customer service inquiries.

**C** These are your participating provider medical networks for in-state and out-of-state. To verify a provider's status, visit [emihealth.com](http://emihealth.com) or call 800-662-5851.

**D** This is the telephone number to call for preauthorizations.

**E** These are your participating provider dental networks for in-state and out-of-state. To verify a provider's status, visit [emihealth.com](http://emihealth.com) or call 800-662-5851.

If this section is not on your card, you do not have dental coverage through EMI Health.

## Access your ID Card, *and much more!*

### The EMI Health App

Download the app and log in using your My EMI Health username and password. If you haven't registered your account, you can do so in the app or online at [emihealth.com](http://emihealth.com).



Scan this QR code with your phone to download.

